	RMA-Request Form		
	FORM #: 6601004	Revision: 1.1	Release Date: 2/2/10

FORM

RMA-Request Form

Revision History				
Revision	Page	Content	Revised By	Date
1.0	1	Initial Release	BS	2/2/10
1.1	1-3	Add 8D & FA per DCO#1310001	J Seyjagat	9/24/13

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Mfg: _____	Design: _____
QA: TR 10/1/13 _____	Sales: JS 10/1/13 _____
Eng: _____	Purch: _____
.Acct. _____	Mgmt. _____

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Print Date:

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Sales Contact: _____

Company Name: _____ Contact: _____

Phone Number: _____ E-mail: _____

Return Ship Address: _____

City: _____ **State:** _____ **Zip code:** _____

Corrective Action/ 8D

Failure Analysis

Repair

TI Part #: _____ **Original PO #:** _____

Cust. Part #: _____ **Original Sales #:** _____

Quantity Returned: _____ **Unit Cost:** _____ **Customer Reference #:** _____

NO.	SERIAL NUMBER	Complaint
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		

Once an RMA number is issued, it will be valid for 45 days. Touch International will not be responsible for inbound freight or related fees associated to RMA's. Touch International's warranty provides for the repair/replacement of the product and will include economy level return freight for all warrantable returns. Touch International requires that all products are adequately packed in the original or like packaging to avoid shipping damage and to allow for effective defect analysis. **All boxes must be labeled clearly with the RMA number.** If the RMA number is not clearly visible, Touch International reserves the right to return the product to you at your own expense. You can return by fax to your representative at 512-832-8292 or by email.

Defective products must be received within the specified warranty period. For more information on our warranty coverage and guidelines, please visit our website. www.touchinternational.com/support/warranty.html

Customer Signature:- _____

Date Requested: _____

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